#### Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

#### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

I Chief Inspector Mark McLellan

(Insert name of applicant)

apply for the review of a premises licence under section 51 under of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

#### Part 1 – Premises or club premises details

Postal address of premises ZOO BAR 10-11 Market Buildings Maidstone Kent	or, if none, ordnance survey map reference or description
Post town	Post code (if known)
Maidstone	ME14 1HP

#### Name of premises licence holder or club holding club premises certificate (if known) Christopher DYER

#### Number of premises licence or club premises certificate (if known)

23/03511/LAPMV

#### Part 2 – Applicant details

I am

1)	an in	terested part (please complete (A) or (B) below)	Please tick yes
	a)	a person living in the vicinity of the premises	
	b)	a body representing persons living in the vicinity of the premises	
	c)	a person involved in business in the vicinity of the premises	
	d)	a body representing persons involved in business in the vicinity of the premises	
2)	a res	sponsible authority (please complete ( C ) below)	$\boxtimes$

### Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

#### **3** a member of the club to which this application relates (please complete (A) below)

#### (A) DETAILS OF INDIVIDUAL APPLICANT (fill in a applicable)

Please tick Mr	Other title (for example, Rev)
Surname	First names
	Please tick yes
I am 18 years old or over	
Current postal address if	
different form premises	
address	
Post town	Post Code
_	
Daytime contact telephone number	
E-mail address (optional)	

#### (B) DETAILS OF OTHER APPLICANT

Name and address	
Telephone number (if any)	
E-mail address (optional)	

### Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

#### (C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Kent Police Maidstone Police Station Palace Avenue Maidstone Kent Police ME15 6NF
Telephone number (if any) 07870157540
E-mail address (optional) james.williams@kent.police.uk

#### This application to review relates to the following licensing objective(s)

	Please tick one or more boxes
1) the prevention of crime and disorder	$\square$
2) public safety	$\square$
3) the prevention of public nuisance	$\boxtimes$
4) the protection of children from harm	

### Please state the ground(s) for review (please read guidance note 1)

Kent Police are requesting a review of this premises licence under the licensing objectives of prevention of crime and disorder, public safety and the prevention of public nuisance at Zoo Bar. Mr Christopher DYER is the designated premises supervisor and premises licence holder. The premises trades as a night time venue. There is a premises licence which permits the sale of alcohol between 0900 to 0700 daily.

There are regular incidents of concern at the venue which are outlined in detail below, these indicate both a lack of management control and a lack of consideration for the requirements of the Licensing Act 2003. The premises management have shown failures in upholding the licensing objectives, operating in breach of the premises licence as granted and a failure, or unwillingness, to take on board advice and guidance given due to previous incidents.

Kent Police has attempted to work with the premises licence holder to discuss issues and propose changes to assist with the control and management of the venue, this has involved bringing concerns to their attention, providing advice on measures that if implemented

## Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

would, if not prevent, certainly reduce the impact of incidents happening. There are a concerning number of times that the licensing objectives have not been promoted and the conditions on the premises licence have not been complied with.

There have been multiple requests to update conditions on the licence for stronger controls and the proposal for reducing the hours of operation as it is clearly evidenced that the venue cannot prevent the number of issues arising in the early hours. The ongoing situation at the venue is clearly shown to be impacting beyond the boundaries of the licensed premises and having a detrimental effect on the town and those living and visiting the centre.

The premises has become a focal point due to trading into the early hours and regularly contributes to the issues within the town as clearly demonstrated below and can be evidenced within this request for a review. The venue often requires police presence or multiple numbers of door staff in order to control it, the effect this has across the wider community can be significant and will be detrimental to sustaining the economic viability and regeneration and growth of the town.

It is understood that venues within the night-time economy will have incidents due to the length of time that people may be exposed to the effects of alcohol, but it is how such incidents are dealt with that reduces the risk to crime and disorder, public safety, public nuisance and minimises the nuisance associated with these types of establishments.

Mr DYER was reluctant to add some of the recommended police conditions as he believed it would impact on the day to day running and felt police conditions would restrict his business.

Kent Police proposed the conditions as it was clear that the premises had become a main focal point due to the operating hours which lead to significant crime and disorder within the early hours of the morning. Kent Police asked that Mr Dyer reduce the operating hours to 03:00hrs but he expressed concerns of the significant impact on his business and would accept no new entries. He offered a condition that SIA door staff would move persons from the immediate area as per a condition he had seen on a previous review application accepted by the committee.

Mr DYER introduced the following:

## Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

- Cooling down period: We will operate a cooling down period of 15mins, prior to the end of session, where we will decrease sound levels to create a more calming atmosphere preparing us for close and full dispersal of patrons.
- Body Worn cameras: The supply and use of body worn recording devices set to buffering mode and activated to record mode when an incident occurs.
- SIA deployment on dispersal: To deploy 2 x SIA door supervisors to the High Street 15mins prior to closing, with an additional 4 x SIA door supervisors to support and assist the dispersal process.
- No New entries: There will be no new entries to the venue after 3am, excluding those that have been in the venue earlier.
- Door Supervisors: The venue will only use SIA registered supervisors, no marshal's will be used at the venue.
- To modify an existing condition from: We will scan customers on a deemed risk basis from 03:00am. Smokers must remain in the designated smoking area at all times.
- To: We will scan customers on a deemed risk basis until 03:00am. Smokers must remain in the designated smoking area at all times.

Kent Police continued to work with Mr DYER and the venue but still it became a focal point for serious disorder and as Mr DYER is reluctant to reduce his operating hours it is strongly believed that the venue will remain a focal point in the future for Crime and Disorder.

The venue has been issued numerous warnings about breaching its licence and continues to allow members of the public to enter after the times permitted by the premises licence conditions. The outside garden area allows members of the public to congregate where they persistently annoy staff and customers leading to issues.

### Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

In summary Kent Police have found the following concerns arise from the premises.

- Complaints made against SIA door staff for excessive force against patrons.
- SIA door staff allowing patrons back in after causing a disturbance and allowing children into the venue by excepting IDs from the phone.
- Multiple assaults and disorder throughout 2023.
- Patrons intoxicated to point of collapse.
- The operating hours to the early hours of the morning have caused most concern involving serious disorder within the High Street.

Kent Police now believes that there is little alternative to requesting a review of the premises licence with the specific request of reducing the terminal hour for licensable activities and feel that midnight would be more appropriate given the control issues at the venue. However, should the committee feel that this is too detrimental to the business it is believed that the sale of alcohol should not be permitted past 00:00hrs and regulated entertainment would need to cease at 01:00hrs at latest. It is suggested that the current existing conditions remain in Annexe 3.

### Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

#### Please provide as much information as possible to support the application

On Sunday 1<sup>st</sup> of January 2023 around 03:14hrs Kent Police attended the venue as it was reported a male was on the floor with an eye injury currently in the recovery position. Officers arrested a marshal and two members of door staff who were alleged to have aided suspect, incident recorded as an assault GBH. (CCTV) APPENDIX 1

Contact was made with Mr Dyer to discuss the incident on 1<sup>st</sup> January 2024 about staff obstructing attending Police Officers during the incident. Mr DYER stated that the officers were not obstructed and door staff assisted them in identifying suspects.

On Sunday 29<sup>th</sup> of January 2023, Kent Police received a report that a customer was removed from the venue and was pinned to the floor by door staff, the customer believed that they had lost consciousness during the incident. Following this incident the venue was contacted and a request for footage from the premises CCTV system was requested. CCTV APPENDIX 2

Sunday 26<sup>th</sup> February 2023 around 03:31hrs Kent Police received a call. The incident involved a group of females fighting and were broken up by door staff. It was reported later that one of the groups cut another with unknown object. CCTV APPENDIX 3

On Tuesday 28<sup>th</sup> of February 2023 following a report of an assault made directly to police by a victim, PC WILLIAMS emailed Mr DYER requesting CCTV footage for the incident that is alleged to have occurred within the venue on Sunday 12<sup>th</sup> of February 2023. The incident involved a patron being attacked by another patron within the club.

On Sunday 12<sup>th</sup> March 2023 around 00:46hrs Police Officers were on foot patrol within Market Buildings, as they were engaging with members of the public they were made aware of a disturbance inside the premises, this resulted in an altercation between patrons and door staff taking place. The Police Officers had to request backup from other officers to attend the venue due to the ongoing disturbance. Four males were detained and arrested. CCTV footage was subsequently requested the following day by PC Williams and was provided by Mr Dyer. CCTV APPENDIX 4. On the same evening a report was received from the ambulance service that they had received a call from a male stating that they had been

## Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

assaulted whilst in the venue resulting in an eye injury. The male left prior to their attendance and was at home. 20230312-0249

On Tuesday 14<sup>th</sup> of March 2023 Mr DYER was issued a Breach of warning letter for failing to attend night time economy meetings as per their licence condition which he had been previously advised was a requirement of the conditions on his premises licence. APPENDIX 5

On Saturday 18<sup>th</sup> March 2023 between 01:50hrs and 04:43hrs Maidstone CCTV Control contacted Kent Police on four occasions for incidents including patrons throwing a bottle, a male with a knife, a request for assistance from staff at the venue and disturbances. These calls resulted in police officers attending multiple times with one male arrested for drug possession and groups being dispersed away from the location. The venue was subsequently contacted in relation to these incidents and CCTV was requested for the period in question. **CCTV APPENDIX 6** 

On Saturday 25<sup>th</sup> March 2023, round 04:15hrs A member of public reported they were punched and bitten on the neck by another patron. Door staff have become involved and removed those involved. CCTV was subsequently requested from the venue in relation to this incident which was provided. CCTV APPENDIX 7

On Wednesday 5<sup>th</sup> of April 2023, Mr DYER attended Maidstone Police Station for a meeting with PS SHORT and PC WILLIAMS, during the meeting the high number of calls made in relation to the venue. The meeting was positive in moving forward in relation to working with Local Authorities and supporting the night-time economy, Mr Dyer indicated that he understood the concerns that the venue was becoming a focal point for issues and that he needed to address this. He gave an undertaking to use the Maidsafe Radio more and to report issues at the venue directly to police.

On Saturday 22<sup>nd</sup> of April 2023 around 02:52hrs, Maidstone CCTV Control contacted Kent Police to report a fight at the venue between door staff and members of the public. Door staff managed to disperse persons involved.

Sunday 23<sup>rd</sup> April 2023 around 04:16hrs, Maidstone CCTV Control contacted Kent Police and reported members of staff from venue chasing a male in the bus centre. The male was detained and taken to the floor by staff and was kicked multiple times. The members of staff then walk away leaving the male, clearly injured, on the floor. CCTV APPENDIX 8

On Tuesday 25<sup>th</sup> April 2023 PC WILLIAMS attended the venue and spoke to Mr DYER in relation to members of staff attacking a member of public in the bus station on Sunday 23<sup>rd</sup> of April. Mr DYER identified persons who were his staff and identified the main aggressor as the promotor who generally handed out flyers. Mr Dyer stated that he would take a positive stance and understood the implications for the reputation of his venue and gave an undertaking that the promotor involved would not continue to work at the premises.

On Sunday 21<sup>st</sup> May 2023 around 05:17hrs, Maidstone CCTV Control reported a large group on the High Street that were fighting. Group has just come from the venue and door staff from the venue were present.

On Sunday 28<sup>th</sup> of May 2023, around 02:20hrs a number of patrons are ejected from the venue by door staff over a period of a few minutes, a disturbance then takes place directly outside whereby one of the removed patrons attacks a marshal on duty at the venue. The patron is restrained by the marshal, and both fall to the ground at which point the patron is kicked by another marshal from the venue, the patron is subjected to a number of punches from the marshal that is on the floor with him. CCTV APPENDIX 9

On Tuesday 30<sup>th</sup> of May 2023 PC WILLIAMS contacted Mr DYER in relation to the above incident involving the marshals and also about a report from CCTV Control of their customers entering the High Street causing a disturbance and clearly seen with nitrous oxide balloons. This was followed up with an email on the 7<sup>th</sup> of June to Mr DYER in relation to the incident, PC WILLIAMS explained to Mr DYER his concerns around the marshal punching the patron numerous times whilst on the floor and another marshal/door staff being seen to kick them. In response Mr DYER explained that the marshal struck the patron numerous times because the patron was holding onto him and would not let go causing him injury. A request was made to Mr DYER that should his staff detain a person and call for police and they are advised that patrols are on route then that person should be kept at the venue, also for his to use the town radio issued to them in order to maintain communication with control

throughout the incident. Mr DYER was informed that a complaint had been made about him using Marshals that were acting as SIA badge holders. It was explained to Mr DYER under the SIA legislation what was not allowed and that he should use SIA.

On Sunday 4<sup>th</sup> of June 2023 around 03:03hrs Maidstone CCTV Control reported door staff from the venue being assaulted and that they had a member of the public detained at the location. Police attended and the door staff had released the male prior to their arrival, no details of the male were obtained and no follow up action possible as a result.

On Friday 9<sup>th</sup> of June, PC WILLIAMS attended the venue and spoke to the marshal that had been assaulted by a member of public on Sunday 28<sup>th</sup> of May, the marshal was not on duty at point of visit.

On Saturday 10<sup>th</sup> June, PC WILLIAMS attended the venue and had a meeting with Mr DYER and the marshal about being involved when not licensed to do so under SIA. It was explained the again what limited duties marshals may perform and what SIA registered door staff cover. The marshal showed images of his injures which were consistent with being pinched multiple times.

On Saturday 10<sup>th</sup> of June at around 03:30hrs, Kent Police received a call in relation to a disturbance which could be heard in the background of the 999 call. The venue ejected males from the venue due to them causing issues. One of the males had pushed himself away from staff which caused him to trip and injure his head.

On Sunday 18<sup>th</sup> of June 2023 around 04:00hrs, Maidstone CCTV Control witnessed a group of aggressive males at the venue. The group moved away from the venue and were monitored. At around 04:06hrs, Maidstone CCTV Control contacted Kent Police for an ongoing disturbance at the venue involving this group of males, group eventually dispersed without intervention.

On Monday 19<sup>th</sup> of June 2023 PC WILLIAMS contacted Mr DYER about the disturbance around 04:05hrs and what had occurred at the venue, Mr DYER stated that he had been unaware of the further disturbance involving his patrons. It was noted when viewing footage

## Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

for this incident that the marquee outside the premises partially obscures the line of sight of the Town Centre CCTV camera.

On Saturday 24<sup>th</sup> of June 2023 around 02:58hrs, the venue contacted Maidstone CCTV Control and asked for police to attend as they detained a male for attacking door staff. Venue advised to call '999', there is no record of any further request for police attendance. At around 04:04hrs, Maidstone CCTV Control reported that they had witnessed a large fight involving 15 persons. Police attended the location upon arrival the groups had stopped fighting and had gone their separate ways.

On Saturday 8<sup>th</sup> of July around 03:03hrs, Maidstone CCTV Control witnessed an aggressive male having a go at door staff. The male was detained until police arrived who then dealt with the male, details of the male were recorded, no offences progressed as a result of the incident

On Sunday 9<sup>th</sup> of July around 03:10hrs, Maidstone CCTV Control witnessed a large fight break out at the venue and persons made off. Police attended and persons involved were spoken to. CCTV APPENDIX 10 At around 04:50hrs the Venue reported to Maidstone CCTV Control that a male had turned up at the premises with a baseball bat, this male had previously been ejected and made threats to return, door staff removed the bat from the male and he left the location. Whilst that was ongoing CCTV Control noticed a group of approx 15 persons becoming agitated and believed this may escalate into a fight, premises staff advised them they were being watched and the situation calmed down.

On Saturday 15<sup>th</sup> of July 2023 around 03:58hrs, a member of the public reported that her cousin had been attacked by door staff, kicked and punched. Male conveyed to hospital by Police, concern re facial injuries. CCTV APPENDIX 11

On Monday 18<sup>th</sup> of July 2023, Mr DYER was contacted by PC WILLIAMS in relation to the incident on Saturday 15<sup>th</sup> of July requesting footage for the assault. A member of door staff is seen to punch a patron in the head and then another is seen to remove a phone from a female that was filming the incident. Mr DYER informed that the person who took the phone was an off duty doorman from another venue.

On Friday 21<sup>st</sup> of July, PC WILLIAMS attended the venue and spoke with a member of door staff in relation to their actions of punching the patron in the head. They were advised to act within a professional capacity when dealing with difficult members of the public. The member of door staff explained their conduct in relation the patron and that they were being racially abused. The member of door staff was suitable advised and that they should continue to act within a professional capacity.

On Sunday 23<sup>rd</sup> July – PC WILLIAMS was reviewing CCTV cameras and whilst reviewing observed a male handing out flyers. The male that was handing out flyers was the same male involved in a nasty attack on 23/04 who had been employed by the venue as a promotor. It had been previously discussed that the venue should distance themselves from association with the male and they had assured PC WILLIAMS that the male had left their employment. PC WILLIAMS contacted Mr DYER in relation to this and was informed that this was a mistake and he had been put on the roster by another employee.

On Sunday 30<sup>th</sup> of July around 03:38hrs, Maidstone CCTV Control witnessed an altercation at the venue involving males that were separated by staff. At around 04:41hrs, a member of the public called Kent Police and reported they heard a metal object hit the floor. A disturbance took place within the street and multiple persons had their tops off and mentioned there had been a stabbing. Door staff from the premises were trying to deal with the incident. Police attended and appeared no stabbing had taken place and no persons located with any injuries. Around 04:45hrs, Maidstone CCTV Control further witnessed a fight in Jubilee Square. Police attended and arrested a male for assault ABH. CCTV APPENDIX - Body worn APPENDIX 12.

On Monday 31<sup>st</sup> of July 2023, PC WILLIAMS sent a letter to Mr DYER informing him that despite the minor variation having been completed with the extra conditions being added the premises was still clearly experiencing significant issues and suggesting a variation to the premises licence to reduce the terminal hour to 03:00hrs due to the number of incidents around, or after, this time. APPENDIX 13

On Friday 4<sup>th</sup> of August 2023, PC WILLIAMS attended the venue for a meeting with Mr DYER and the premises manager in relation to the number of issues and ongoing concerns about

the venue around crime and disorder. It was agreed that a minor variation be submitted but Mr DYER was not willing to consider a reduction in hours after being informed 03:00hrs onwards were the areas of concern for disorder within the town coming from the venue.

On Sunday 6<sup>th</sup> of August around 03:12hrs, a call was made to Kent Police that some males had returned to the venue that police had removed earlier. They had turned up wearing balaclavas and caller believed they may have weapons. The males continued to come back and forth towards the venue whilst making threats towards the venue and staff including that they would return with weapons and firearms. Police attended but on arrival the males had run off and were not located.

Again, on Sunday 6<sup>th</sup> of August at around 04:35hrs, Maidstone CCTV Control witnessed the venue disperse a group of males who subsequently became involved in an altercation that took place within the High Street.

On Sunday 13<sup>th</sup> of August 2023 around 03:21hrs, a call was received from a member of the public that the venue had removed persons causing issues and that about 20 people were around a male on the floor. Police attended the area and dispersed the group that were causing issues, no identified victims of crime.

On Tuesday 29<sup>th</sup> of August 2023, Mr DYER was contacted to see when he would be submitting the previously discussed minor variation.

On Saturday 2<sup>nd</sup> of September 2023 around 04:35hrs, Maidstone CCTV Control contacted Kent Police on behalf of the venue stating that a male who was asked to leave earlier due to their drunkenness made threats that "they would get their boys". Male returned wearing a hood with his face obscured and staff had detained him. Police attended and the male was arrested for public order offences. CCTV APPENDIX 14

On Sunday 10<sup>th</sup> of September 2023 at around 02:54hrs, Maidstone CCTV Control witnessed door staff remove a male from the venue and they were seen to punch the male three times causing him to fall to the floor. At around 03:40hrs, Police Officers on duty in the town centre call for a van to the location as a male had caused damage within the venue by throwing a speaker to the floor. CCTV APPENDIX 15

On Tuesday 12<sup>th</sup> of September 2023, Mr DYER was contacted for CCTV in relation to door staff punching a patron three times. Mr DYER explained that the member of door staff was held around the throat, and he struck the patron three times which caused him to let go. During this meeting it was also raised about door staff from venue becoming involved in an incident in the High Street, Mr DYER understood that his staff were finished and had nothing to do with the venue at the time of the incident but that he would speak to the staff involved. Whist reviewing footage for the incidents that occurred on 10<sup>th</sup> of September it was noted that at around 02:10hrs a patron was a assaulted during a disturbance at the venue, there is not record of this assault having been reported to police. After this meeting took place Mr DYER submitted the previously discussed, and awaited, minor variation to add new conditions to his premises licence.

On Sunday 17<sup>th</sup> of September 2023 around 03:16hrs, a member of the public reported a male trying to have a go at someone in the venue. Police attended and appeared to be two families having a dispute. Police split the groups up and they went their separate ways without further issue.

On Saturday 23<sup>rd</sup> of September 2023 around 01:45hrs, a call was made to Kent Police that a male had been hit over the head, whilst call in progress a patrol arrived at the location and dealt with the incident, details were recorded and persons left the area. CCTV APPENDIX 16

On Sunday 24<sup>th</sup> of September 2023, a member of public reported their son had been removed forcefully from the premises by a security guard and once outside, the security staff held his arms and pushed him before punching him in the face causing a laceration to his mouth which required plastic surgery. A report of assault GBH has been recorded and is under investigation, details have been referred to the SIA due to the door staff involvement. Review of CCTV showed that the incident took place at 04:08hrs.

### CCTV APPENDIX 17

On Sunday 1<sup>st</sup> of October around 0234hrs, the venue reported to Maidstone CCTV Control that they had 2 aggressive females who assaulted staff and manager, police attended and recorded details for crime report for common assault. CCTV APPENDIX 18

## Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

On Sunday 8<sup>th</sup> of October around 02:02hrs, Kent Police received a call from the manager of venue stating that a customer had become annoyed and struck them across the face, security staff detained the male customer. Police arrived and arrested the male for assault. CCTV APPENDIX 19

On Saturday 14<sup>th</sup> of October around 00:28hrs, Kent Police received a call from management that a patron had been detained following assaulting a member of door staff. The patron had been dancing on dancefloor inside venue and seen repeatedly taking his shirt off and pretending to fight with other patrons, while being ejected from the venue they punched a member of door staff. Police attended and arrested the patron for assault. CCTV APPENDIX 20

On Saturday 4<sup>th</sup> of November 2023, around 02:20hrs Maidstone CCTV Control witnessed a fight break out outside the venue. Police attended and the group involved ran off. A further call was received from a member of the public at 02:22hrs reporting a group that had moved on after causing incident near venue CCTV APPENDIX 21

On Monday 13<sup>th</sup> of November 2023, PC WILLIAMS sent an email to Mr DYER to request footage of male seen on floor outside the venue on Sunday 12<sup>th</sup> of November, this incident had been observed whilst conducting a review of Town Centre CCTV footage for an unrelated incident. Mr DYER sent the requested footage which showed a male jumping the barriers at 03:43hrs and was then ejected by door staff. As the male was being ejected, he crashed through a barrier and hit his head against the wall. The member of door staff has then used his legs to nudge the male away from the area. A SIA referral was submitted in relation to the incident and a breach of licence warning letter (APPENDIX 22) issued for SIA door staff not wearing ID CCTV APPENDIX 23

On Tuesday 21<sup>st</sup> November 2023, PC WILLIAMS reviewed Maidstone CCTV for the weekend due to a serious disorder at the venue on Sunday 19<sup>th</sup> of November. During the review of footage at 01:01hrs a group of female patrons were taken out and once outside a fight takes place which a member of door staff separates. One female is sent on her way and the main aggressor is allowed back into the venue. At around 01:57hrs a female member of the public sneaks into the venue unchecked and unchallenged. At around 01:58hrs a male

patron is removed from the premises and is seen multiple times to come back and forth with another male. The male who was ejected gets into an argument with management which leads to assaults and then other patrons getting involved throwing drinks and glasses. Various garden ornaments, including a metal flamingo, are used as weapons. The males leave the area and return just after 02:00hrs brandishing a hammer and wheel nut wrench. The two males make numerous threats and are deterred by door staff. During the altercation patrons begin throwing items which are challenged by door staff. CCTV APPENDIX 24 Mr DYER was contacted in relation to the incidents that occurred at the venue on Sunday 19<sup>th</sup> of November 2023. MR DYER stated that, in his opinion, the venue staff handled the situation well considering the males armed themselves with weapons and confirmed that the ejected male was removed to safeguard a female within the venue. MR DYER was asked to have more control of patrons when dealing with incidents as those outside appeared to escalate the disorder by using the garden furniture and items such as ashtrays to throw at the staff and others in the area.

On Friday 1<sup>st</sup> of December 2023, PC WILLIAMS reviewed Maidstone CCTV for Sunday 26<sup>th</sup> of November. At around 02:55hrs a female appeared to cause a disturbance with door staff and was then carried off by her hands and feet. The female was left on the street and was clearly under the influence of drink or drugs. She eventually wandered off unsteady on her feet and was clearly vulnerable. The female then wanders down the High Street and lays in front of traffic. CCTV APPENDIX 25 The venue was issued a Warning letter around sale of alcohol to a drunk person. APPENDIX 26 Mr DYER was contacted in relation to this incident and about door staff from other venues getting involved at his premises.

On Thursday 7<sup>th</sup> of December 2023, PC WILLIAMS contacted Mr DYER following receipt of information that the manager had been assaulted at the venue and pushed a female to the ground on Saturday 2<sup>nd</sup> of December, and a request was made to provide CCTV footage of the incident. A review of the footage shows that the female is escorted out by a member of door staff and appears under the influence of drink or drugs. As she is escorted out, she pushes a manager who then pushes the female off who falls to the ground. CCTV APPENDIX 27.

Following this review of footage a warning letter was issued to the venue for breach of premises as a member of door staff was clearly identified on duty without displaying their

### Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

SIA badge as required by the conditions of the premises, the letter also gave advice around selling alcohol to a person who was already drunk. This letter was sent to the venue on the 13<sup>th</sup> November. APPENDIX 28

On Tuesday 12<sup>th</sup> of December 2023, Mr DYER was contacted in relation to CCTV footage in relation to a male who assaulted Mr DYER and was causing issues at the venue on Sunday 26<sup>th</sup> of November 2023 following request from the officer investigating this assault. CCTV APPENDIX 29

On Sunday 17<sup>th</sup> of December 2023, three calls were made to Kent Police. The first call made around 04:02hrs was from a member of the public reporting that they had paid to enter and were assaulted by staff and thrown out. The second incident occurred at 04:16hrs which police attended, and persons involved had stopped fighting. Then at 05:27hrs a male was restrained who had been fighting in the High Street. Police attended and all persons involved went their separate ways.

On Tuesday 19<sup>th</sup> of December 2023, PC WILLIAMS reviewed CCTV in relation to a couple of disturbances that were reported. During the review of the footage a collapsed female is seen to be carried out who needs serious medical care. Whilst this incident takes place the venue allows members of the public to enter from 04:03hrs which is a breach their licence condition. The members of public come from another venue prior to entering. Some of the persons that were allowed entry have later been involved in the disturbance at 05:27hrs within High Street. CCTV APPENDIX 30

### Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

	Please tick yes
Have you made an application for review relating to this	premises before
If yes please state the date of that application	
	Day Month Year
	Please tick yes

•	I have sent copies of this form and enclosures to the
	responsible authorities and the premises licence holder or
	club holding the club premises certificate, as appropriate

 I understand that if I do not comply with the above requirements my application will be rejected

# IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FLASE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 3 – Signatures (please read guidance note 3)

#### Signature of applicant or applicant's solicitor or other duly authorised agent

(See guidance note 4). If signing on behalf of the applicant please state in what capacity.

Signature James Williams

Date 27/02/2024

Capacity

Kent Police Licensing Officer

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 5)

 $\boxtimes$ 

 $\boxtimes$ 

### Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

Post town	Post code	
Telephone number (if any)		
If you would prefer us to correspond with you using an e mail address your e mail address (optional)		

#### **Notes for Guidance**

- 1. The ground(s) for review must be based on one of the licensing objectives.
- 2. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
- 3. The application form must be signed.
- 4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- 5. This is the address which we shall use to correspond with you about this application.